

## DAFTAR PUSTAKA

- Applebaum, Diane, et. al, 2010, "The Impact of Environmental actors on Nursing Stress, Job Satisfaction, and Turnover Intention", *Journal Nurs Administration*, Vol. 40(0).
- Ari Husnawati, 2006, *Analisis Pengaruh Kualitas Kehidupan Kerja Terhadap Kinerja Karyawan dengan Komitmen dan Kepuasan Kerja sebagai Intervening Variable (Studi Pada PERUM Pegadaian Kanwil VI Semarang)*, Tesis, Universitas Diponegoro, Semarang.
- Arifin, Noor, 2012, "Analisis Kualitas Kehidupan Kerja, Kinerja, Dan Kepuasan Kerja Pada CV. Duta Senenan Jepara", *Jurnal Economia*, Volume 8, Nomor 1.
- Arnold, John., 2005, *Work Psychology: Understanding Human Behavior in the Work Place*, Fifth Edition, Plentice Hall, London
- As'ad, Mohammad, 1995, *Psikologi Industri*, Edisi keempat, Liberty, Yogyakarta.
- Bedwell, Wendy L., et. al., 2014, "Team workload: A multilevel perspective." *Organizational Psychology Review*, Vol. 4(2).
- Bernardin, H. John., Russel, Joyce. E.A., 2000, *Human Resources Management: an Experimental Approach*, Sixth Edition, Mc Graw-Hill Book Co, Singapore.
- Bulgarella, Caterina C., 2005, "Employee Satisfaction & Customer Satisfaction: Is There a Relationship?", *Guidestar Research White Paper*.
- Cascio, Wayne. F., 2003, *Manajemen Sumber Daya Manusia*, Cetakan ketujuh, Erlangga, Jakarta.
- Chib, Shiney, 2012, "Quality of Work Life and Organizational Performance Parameters at Workplace", *SEGi Review*, Vol. 5, No. 2.
- Dharma, Agus., 2004, *Manajemen Supervisi (Petunjuk Praktis Bagi Para Supervisor)*, Cetakan kelima, Penerbit Rajawali Press, Jakarta.
- Djastuti, Indi., 2010, "The Influence of Job Characteristics on Job Satissfaction, Organizational Commitment and Managerial Performance: A Study on Construction Companies in Central Java", *Jurnal Manajemen Bisnis*, Vol. 3 No. 2.
- Faturochman, 1997, "The Job Characteristics Theory: A Review", *Buletin Psikologi*, Tahun V, Nomor 2.

- Ferdinand, Augusty., 2011, *Metode Penelitian Manajemen*, Badan Penerbit Universitas Diponegoro, Semarang.
- Ghozali, Imam., 2014, *Konsep dan Aplikasi dengan Program AMOS 22.0 Update Bayesian SEM*, Cetakan keenam, Badan Penerbit Universitas Diponegoro, Semarang.
- Gibson, et. al., 2009, *Organizational: Behavior, Structure, Processes*, Thirteenth Edition, International Editipn, The McGraw Hill Companies, Inc., New York.
- Hackman, J.R., Lawler, E.E., 1971, "Employee Reaction to Job Characteristics", *The Journal of Applied Psychology*, Vol. 55 (3).
- Hackman, J. Richard and Oldham, Greg R., 1975, "Development of the Job Diagnostic Survey", *Journal of Applied Psychology*, Vol. 60, No. 2.
- Hackman, J. Richard and Oldham, Greg R., 1976, "Motivation through the Design of Work: Test of a Theory", *Organizational Behavior and Human Performance*, 16.
- Hariandja, Marihot T.E, 2005, *Manajemen Sumber Daya Manusia*, PT. Gramedia Widiasarana Indonesia, Jakarta.
- Haryono, Siswoyo., Wardoyo, Parwoto, 2012, *Structural Equation Modelling untuk Penelitian Manajemen Menggunakan AMOS 18.00*, PT. Intermedia Personalia Utama, Bekasi.
- Hasibuan, Malayu S.P., 2012, *Manajemen Sumber Daya Manusia*, Bumi Aksara, Yogyakarta.
- Hosmani, A.P., Shambhushankar, Bindurani. R., 2014, "Study on Impact of Quality of Work Life on Job Performance amongst Employees of Secunderabad Division of South Central Railway", *Research Journal of Management Sciences*, Vol. 3 (11).
- Ismail, Azman, et. al., 2009, "Relationship Between Occupational Stress and Job Satisfaction: An Empirical Study in Malaysia", *The Romanian Economic Journal*, Year XII, no. 34.
- Judge, Timothy, A., et. al., 2001, The Job Satisfaction-Job Performance Relationship: A Qualitative and Quantitative Review, *Psychological Bulletin*, Vol. 127, No. 3.
- Kartika, Lindawati., dan Maarif, Syamsul., 2011, "Analisis Kepuasan Kerja Karyawan melalui Faktor-faktor Quality of Work Life (QWL) pada PT. Pertamina (Persero) Perkapalan", *Jurnal Manajemen dan Organisasi*, Vol. II, No. 1.

- Kembaren, E. M., 2009, *Gambaran Quality of Work Live: Ditinjau dari Perbedaan Jenis Pekerjaan dan Gender*, Fakultas Psikologi Universitas Atma Jaya, Jakarta.
- Khorshidifar, M., Abedi, A., 2011, "An Empirical Study on the Impact of Stress on the Relationship between Locus of Control and Job Satisfaction and Job Performance", *Management Science Letter*, Vol. 1.
- Kreitner, Robert dan Kinicki, Angelo., 2005, *Perilaku Organisasi*, Salemba Empat, Jakarta.
- Kumar, Aneel., et. al., 2011, "Job Characteristics as Predictors of Job Satisfaction and Motivation", *Asian Journal of Business and Management Sciences*, Vol. 1 (4).
- Luthans, Fred, 2006, *Perilaku Organisasi*, Edisi sepuluh, Penerbit Andi, Yogyakarta.
- Maharani, Vivin. et al., 2013, "Organizational Citizenship Behavior Role in Mediating the Effect of Transformational Leadership, Job Satisfaction on Employee Performance: Studies in PT Bank Syariah Mandiri Malang East Java", *International Journal of Business and Management*, Vol. 8, No. 17.
- Majumdar, Malini Nandi., et. al., 2012, "Impact of Quality Work-Life on Performance: A Case Study on Indian Telecom Sector", *International Journal of Arts and Sciences*, Vol. 5, No. 6.
- Mangkunegara, Anwar Prabu, A.A., 2006, *Evaluasi Kinerja Sumber Daya Manusia*, Cetakan kedua, PT. Refika Aditama, Bandung.
- Mathis, Robert L., Jackson, John H., 2006, *Human Resource Management*, Salemba Empat, Jakarta.
- Mukul, Abu Zafar A., et. Al., 2013, "Job Characteristics Model of Hackman and Oldham in Garment Sector in Bangladesh: a Case Study at Savar Area in Dhaka District", *International Journal of Economics, Finance and Management Sciences*, 1(4).
- Na-Nan, Khahan., Pukkeeree, Peerapong, 2013, "Influence of Job Characteristics and Job Satisfaction Effect Work Adjustment for Entering Labor Market of New Graduates in Thailand", *International Journal of Business and Social Science*, Vol. 4, No. 2.
- Nasution, Haslainy. Rodhiah, 2008, "Analisis Hubungan Antara Lingkungan Kerja dengan Kepuasan Kerja Dosen Tetap FE UNTAR", *Jurnal Manajemen*, Tahun XII, Vol. 11, No. 01.

- Nelwan, Olivia S., 2008, "Pengaruh Karakteristik Pekerjaan, Kepemimpinan Transformasional, Peluang Promosi terhadap Kepuasan Kerja, Komitmen Organisasi, dan Turnover Intention: Studi pada karyawan hotel berbintang di Manado", *Analisis*, Vol. 5 No. 2.
- Nisbat Ali., Muhammad Zia-ur-Rehman., 2014, "Impact of Job Design on Employee Performance, Mediating Role of Job Satisfaction: A Study of FMCG's Sector in Pakistan", *International Journal of Business and Management*, Vol. 9, No. 2.
- Nitisemito, Alex S., 2005, *Manajemen Personalia (Manajemen Sumber Daya Manusia)*, Ghalia Indonesia, Jakarta
- Republik Indonesia, Undang-Undang nomor 16 Tahun 1997 tentang Statistik.
- Robbins, Stephen dan Judge, Timothy, 2009, *Perilaku Organisasi*, Penerbit Salemba Empat, Jakarta.
- Schermerhorn, John R., 2011, *Organizational Behavior*, 12<sup>th</sup> edition, John Wiley & Sons, USA.
- Sedarmayanti, 2007, *Sumber Daya Manusia dan Produktivitas Kerja*, Penerbit Mandar Maju, Bandung.
- Sekaran, Uma, 2006, *Metodologi Penelitian untuk Bisnis*, Edisi kelima, Penerbit Salemba Empat., Jakarta.
- Siagian, Sondang P., 2009, *Manajemen Sumber Daya Manusia*, PT.Bumi Aksara, Jakarta.
- Simanjuntak, Payaman, J., 2005, *Manajemen dan Evaluasi Kinerja*, Lembaga Penerbit Fakultas Ekonomi UI, Jakarta.
- Simamora, Henry, 2006, *Manajemen Sumber Daya Manusia (Edisi 3)*, STIE YKPN, Yogyakarta.
- Sirgy, M. J., et. al., 2001, "A New Measure of Quality of Work Life based on Need Satisfaction and Spillover Theories", *Social Indicators Research*, Vol. 55 (3).
- Stephen I. Dugguh., Ayaga, Dennis., 2014, "Job satisfaction theories: Traceability to employee performance in organizations", *IOSR Journal of Business and Management*, Vol. 16, Issue 5, Ver. 1.
- Sugiyono, 2011, *Metode Penelitian Bisnis (Pendekatan Kuantitatif, Kualitatif, dan R&D)*, Cetakan keempat belas, Penerbit Alfabeta, Bandung.
- Swasto, B., 2003, *Pengembangan Sumber Daya Manusia*, STIE YKPN, Yogyakarta.

- Veithzal, Rivai, 2009, *Manajemen Sumber Daya Manusia untuk Perusahaan*, Penerbit Rajawali Press, Jakarta.
- Wexley, Kenneth N., Yukl, Gary A., 2005, *Perilaku Organisasi dan Psikologi Personalia*, PT. Rineka Cipta, Jakarta.
- Wyatt, Thomas A., Wah, Chay Yue., 2001, "Perceptions of QWL: A study of Singaporean Employees Development", *Research and Practice in Human Resource Managemnet*, Vol. 9 (2).
- Yuxiu, Pu., et. al., 2011, "Job Characteristics and Job Performance among Professional Nurses in the University Hospitals of People Republic of China", *CMU. J. Nat. Sci.*, Vol. 10(2).