

INTISARI

Keperawatan adalah suatu bentuk pelayanan profesional sebagai bagian integral pelayanan kesehatan secara komprehensif yang ditujukan kepada individu, keluarga atau masyarakat yang sehat maupun yang sakit. Seorang perawat dikatakan profesional jika memiliki ilmu pengetahuan, ketrampilan keperawatan profesional serta memiliki sikap profesional sesuai dengan kode etik. Baik-buruknya RS tergantung pada kualitas profesionalisme mental para perawat sebab perawat adalah petugas rumah sakit yang bekerja 24 jam dan banyaknya waktu perawat bertemu dengan pasien dan keluarga memungkinkan untuk sering berkomunikasi sehingga hubungan interpersonal perawat-pasien akan terjalin. Tujuan penelitian ini adalah untuk mengetahui hubungan antara sikap dan ketrampilan perawat dalam hubungan interpersonal perawat-pasien di bangsal Keperawatan Medikal-Bedah RSUD RA. Kartini Jepara tahun 2004.

Jenis penelitian ini adalah observasional dengan menggunakan pendekatan *cross sectional*. Subjek penelitian diambil secara *purposive sampling* sebanyak 30 perawat. Instrumen penelitian untuk mengukur sikap perawat dengan kuesioner dan ketrampilan perawat dengan kuesioner. Rancangan pengolahan data menggunakan uji statistik *pearson product moment*.

Hasil penelitian sikap dan ketrampilan perawat dalam hubungan interpersonal perawat-pasien didapatkan nilai koefisien korelasi (r) sebesar 0,538 dengan signifikansi sebesar 0,02 yang berarti lebih kecil dari 0,05. Hal ini menunjukkan ada hubungan yang signifikan antara sikap dan ketrampilan perawat dalam hubungan interpersonal perawat-pasien.

Kesimpulan, sikap perawat dalam hubungan interpersonal mempunyai kategori baik sedangkan ketrampilan perawat dalam hubungan interpersonal juga mempunyai kategori baik. Saran, bagi ilmu keperawatan agar dapat mengembangkan tehnik-tehnik hubungan interpersonal perawat-pasien; bagi perawat dapat menerapkan hubungan interpersonal perawat-pasien dengan menunjukkan sikap dan ketrampilan dalam memberikan asuhan keperawatan yang lebih baik; bagi rumah sakit agar pelayanan kesehatan ditingkatkan sehingga dapat memberikan pelayanan yang berkualitas; bagi peneliti selanjutnya supaya dapat mengembangkan penelitian yang serupa tentang sikap dengan ketrampilan perawat dalam hubungan interpersonal dengan variabel yang berbeda.

ABSTRACT

Nursery is a form of public professional services as a part of the general services in a unity aim to serve the health public, to families or to society both those in health or in sick. The nurses are able to say as good nurses if they had a knowledge, the expert in nursery and had a professional attitude as in code of health. The good or the bad of hospital is depend on the the quality of professional attitude from those nurses, cause the nurses are the employee of the hospital, who work on 24 hour a day. The other factor is that, nurses are most medical employee that make contact directly both with patient or the patient relatives and its possible for nurses to make personal contact to them. And the result the personal contact between nurse and patient are created. The aim of this research is to known how far the relation between attitude and the expert of nurses relate to the personal contact between nurses and their patients. This research is held in hall of Surgery at general Hospital RA Kartini Jeparo on 2004.

This research is the observational and use the method of *cross section*. Subject of research was taken in *purpose sampling* from the mount of 30 nurses. Instrument of research to measure both the attitude or the expert of nurses use the Question taq. The plan of data analyzing use the the statistic test **Pearson product moment**.

The result of research about attitude and the expert the nurses in personal contact with patient measerure in koeficien Correlation (r) amount 0,538 wih significate amount 0,02, it mean smaller than 0,05. Its show there is a signicant relation between attitude and the expert of nurse relate to the personal contact between nurse and patient.

The conclusion, that the attitude in relate to the personal contact, nurse and patient include in good thing, also the expert relate to the personal contact between nurse and patient. The suggestion, the knowledge of nursery it must develop the good personal contact between nurse and patient, for nurse is able to practice that relation by showing their attitude and expert in serve the medical care to patient better, for hospital make better serve to patient needed, for reaserchers hope contribute their research to develop the knowledge of relation between nurse and patient better and more varians.

The key word : *Attitude, knowledge, the personal contact (nurse and patient)*