THE INFLUENCE OF INTELLECTUAL CAPITAL AND INFORMATION TECHNOLOGY CAPABILITY ON OPERATIONAL PERFORMANCE WITH FINANCIAL PERFORMANCE AS INTERVENING VARIABLE

(Case of Private Higher Education in Banten)

PENGARUH MODAL INTELEKTUAL DAN KAPABILITAS TEKNOLOGI INFORMASI TERHADAP KINERJA OPERASIONAL DENGAN KINERJA KEUANGAN SEBAGAI VARIABEL INTERVENING

(Kasus pada Perguruan Tinggi Swasta di Banten)

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THE INFLUENCE OF INTELLECTUAL CAPITAL AND INFORMATION TECHNOLOGY CAPABILITY ON OPERATIONAL PERFORMANCE WITH FINANCIAL PERFORMANCE AS INTERVENING VARIABLE

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UNDERGRADUATE THESIS

Submitted to obtain the Bachelor Degree of Economic in International Program of Accounting, Faculty of Economics and Business
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DECLARATION PAGE

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I hereby declare that this undergraduate thesis entitled ''**THE INFLUENCE OF INTELLECTUAL CAPITAL AND INFORMATION TECHNOLOGY CAPABILITY ON OPERATIONAL PERFORMANCE WITH FINANCIAL PERFORMANCE AS INTERVENING VARIABLE (Case of Private Higher Education in Banten)**'' is my research to fulfil the requirement for a bachelor degree in faculty of economics and business, Universitas Muhammadiyah Yogyakarta and I did not plagiarize or do any quotation in ways that are inconsistent with the prevailing ethic in the scientific community. No works or opinions have been written or published by others in this thesis, except those referred to in the manuscript and listed in the bibliography. Therefore, if any violation of intellectual rights is found in this study, I agree to accept any relevant academic consequences.

Yogyakarta, 22 February 2022

Amartya Nadhia Annisa

DEDICATION PAGE

All praise and glory Almighty Allah (Subhanahu Wa Taala) who always gave us grace and guidance to carry out this thesis with the title ''**THE INFLUENCE OF INTELLECTUAL CAPITAL AND INFORMATION TECHNOLOGY CAPABILITY ON OPERATIONAL PERFORMANCE WITH FINANCIAL PERFORMANCE AS INTERVENING VARIABLE (Case of Private Higher Education in Banten)**''. Peace and blessing of Allah be upon last Prophet Muhammad SAW. Thus, this undergraduate thesis can be finished. I dedicate this work to:

1. My parents as a sign of devotion, respect, gratefulness who have always given me moral and material. Especially my beloved mother, who has given endless prayers, love, and support. May Allah SWT always bless them.
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PREFACE

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The author realizes with all her heart that this thesis is still far from perfect. For that reason, the author will greatly appreciate all forms of criticism and suggestions for improvement and development of further research.

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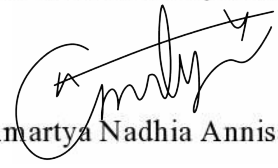

Amartya Nadhia Annisa

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