

**E-SERVICE AS PUBLIC SERVICE INNOVATION IN AGILE
GOVERNANCE PERSPECTIVE
(CASE STUDY : DEPARTMENT OF SOCIAL SERVICE SURABAYA
CITY)
UNDERGRADUATE THESIS**

Submitted in Partial Fulfillment of the Requirement for the Degree of
Bachelor in Government Studies



By:

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DECLARATION PAGE

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Yogyakarta, August 2nd, 2022



Aulia Rahmi

Dedication Page

Alhamdulillah, thanks to Allah SWT, because of His will and pleasure the researcher can complete this thesis. In preparing the thesis the researcher realizes that without the help and encouragement from various parties, the completion of this thesis will not be realized. Researcher is particularly grateful to all those who have helped. The researcher received guidance and assistance as well as encouragement from various parties, both moral and material. On this occasion the author would like to express her gratitude to:

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Preface

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Yogyakarta, June 30, 2022

A handwritten signature in black ink, appearing to read 'Aulia'.

Aulia Rahmi Melati P.

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