A Study on the Use of Web Conferencing Tools Among Senior High School Students During Covid-19 Pandemic

A Skripsi

Submitted to Language Education Faculty as a partial Fulfillment of the Requirements for the Degree of

Sarjana Pendidikan



Sannia Mafita

20180810088

English Language Education Department

Faculty of Language Education

Universitas Muhammadiyah Yogyakarta

TABLE OF CONTENT

Approval Page	ii
Approval Sheet	iii
TABLE OF CONTENT	iv
Motto	vii
STATEMENT OF AUTHENTICITY	xi
Acknowledgement	X
Abstract	1
Chapter One	2
Introduction	2
Background of the Research	2
Identification of the Problem	7
Delimitation of the Problem	8
Research Questions	8
Objective of the Research	8
Organization of the Chapter	9
Chapter Two	11
Literature Review	11

Online Learning
Web Conferencing
The Benefit of Using Web Conferencing Platforms in Education17
Difficulties in Teaching and Learning Using Web Conferencing During Pandemic
Review of Related Studies
Conceptual Framework
Chapter Three
Research Methodology
Research Design 22
Research Setting
Research Participants
Data Collection Method
Research Instrument
Data Collection Procedure
Data Analysis
Trustworthiness
Chapter Four

Findings and Discussion	32
Research Findings	32
Chapter Five	38
Conclusion and Recommendation	38
Conclusion	38
Recommendation	39
References	41
APPENDIX A	45
Interview Guideline	45
APPENDIX B. Axial and Selective Coding	50

Motto

"Never look back if you have nothing to regret"

"Everyone has the right to embrace their true self"

-Luo Yi-

STATEMENT OF AUTHENTICITY

I hereby:

Name

: Sannia Mafita

NIM

: 20180810088

Department

: English Language Education Department

Faculty

: Faculty of Language Education

University

: Universitas Muhammadiyah Yogyakarta

Certify that the *skripsi* entitled "A Study on the Use of Web Conferencing Tools Among Senior High School Students During Covid-19 Pandemic" is definitely my own work. I am completely responsible for the content of this paper. Others' opinions or findings included in this *skripsi* are quoted in accordance with ethical standards

Yogyakarta, 18 January 2023

Sannia Mafita

NIM: 20180810088

Acknowledgement

Firstly, I would like to express my gratitude to Allah AWT, who always gives me a good health and wellbeing that are necessary to complete this skripsi. Then, thank to Prophet Muhammad Sallalahu Alaihi Wasallam who has been guiding me to the brighter life. The skripsi entitled "A Study on the Use of Web Conferencing Tools Among Senior High School Students During Covid-19 Pandemic" is submitted as the final requirement in accomplishing the undergraduate degree in English Language Education Department of Faculty of Language Education at UniversitasMuhammadiyah Yogyakarta. Proudly, I would like to express my deepest appreciation to:

- Mrs. Ika Wahyuni Lestari and Mrs. Arifah Mrdiningrum as my skripsi
 advisor. I am very thankful for her patient, motivation, advice and encourage
 in accomplishing this skipsi. This work would not have been possible without
 her help.
- I proudly dedicate this skripsi to my beloved parents, Mr. Suyono and Mrs.
 Darmi who always give love support, prayers, and remind me to always be grateful no matter what conditions I experience.
- 3. I also want to thank my extended family, uncles, aunts, nieces, nephews, and especially my two aunts who are already in heaven there. How lucky I am to have them in my life!
- 4. To my classmate Lala who always gives advice, motivation, inspiration, and always accompanies me when I work on this thesis proposal. Thank you so much that always know my pain.

- 5. My childhood friends Galih and Hanna who always support me when it's hard or happy. Thank you so much.
- 6. My organizational friends, especially Ade and Intan always accompanied me when I was in Yogyakarta. You all are my closest people who I love the most. Thank you very much my friend.

Yogyakarta, 18th January 2023

Writer:

Sannia Mafita