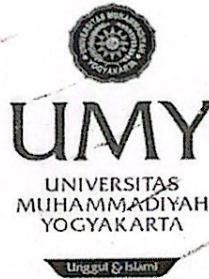


DIGITAL LEADERSHIP IMPLEMENTATION IN YOGYAKARTA CITY

PUBLIC SERVICES IN 2023

**(Case study: Dinas Komunikasi dan Informasi dan Dinas Penanaman Modal
dan Pelayanan Terpadu Satu Pintu)**

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Submitted to Obtain a Bachelor Degree in Government Science

Faculty of Social and Political Sciences, Yogyakarta Muhammadiyah University

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FACULTY OF SOCIAL SCIENCE AND POLITICAL SCIENCE

YOGYAKARTA MUHAMMADIYAH UNIVERSITY IN 2023

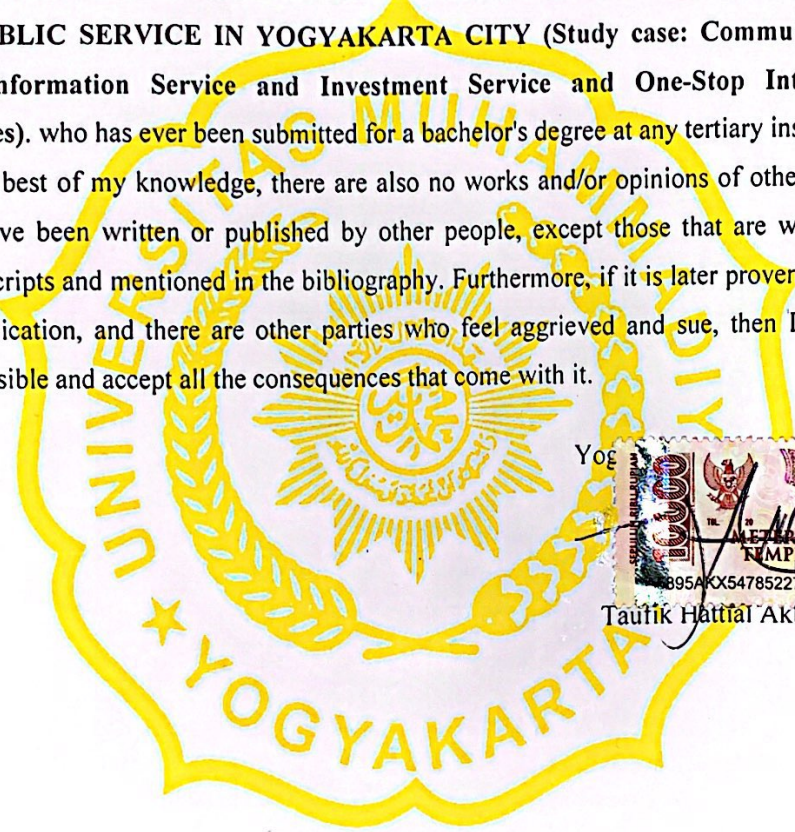
DECLARATION PAGE

Hereby this letter declared that,

Name : Taufik Hattial Akbar

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Declare that this thesis entitled **IMPLEMENTATION OF DIGITAL LEADERSHIP IN PUBLIC SERVICE IN YOGYAKARTA CITY** (Study case: **Communication and Information Service and Investment Service and One-Stop Integrated Services**). who has ever been submitted for a bachelor's degree at any tertiary institution. To the best of my knowledge, there are also no works and/or opinions of other people that have been written or published by other people, except those that are written in manuscripts and mentioned in the bibliography. Furthermore, if it is later proven If there is duplication, and there are other parties who feel aggrieved and sue, then I will be responsible and accept all the consequences that come with it.



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DEDICATION PAGE

Praise the author goes to Allah SWT who has given health, grace and guidance, so that I as the writer am still given the opportunity to complete this thesis as one of the conditions for obtaining a bachelor's degree. Even though it is far from perfect, I am proud to have reached this point, which finally finished this thesis at the right time. With all the limitations that I have, there are still many deficiencies that must be corrected. Hopefully the results of this research will be useful, especially for the world of education.

In writing this thesis, I received a lot of help from various parties. Therefore, my thanks go to:

1. Allah SWT for all His mercy and guidance so that this final project can be completed properly.
2. To my beloved parents, father and mother, whom with great patience and sacrifice always provide encouragement, material and non-material assistance so that I can complete my studies.
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4. Lecturer in the Undergraduate Program in Government Science at the Muhammadiyah University of Yogyakarta and Administrative Staff at the Yogyakarta Muhammadiyah University for their education and guidance.

PREFACE

All praise and gratitude to the presence of God the Most Merciful for all the abundance of His love, grace, and will so that the final thesis with the title “DIGITAL LEADERSHIP IMPLEMENTATION IN YOGYAKARTA CITY PUBLIC SERVICES” can be completed properly. The completion of this thesis would not have been possible without the help, guidance and prayers from various parties. I would like to take this opportunity to thank all those who have helped in the creation of this work, a big thank you to the honorable:

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7. Finally for myself, thank you for being strong and surviving until now until the writing of this thesis is complete.

I realize that this thesis is still far from being perfect, because it is not free from my weaknesses and limitations. Finally, I hope that this thesis is useful as additional knowledge and can provide benefits to all parties and be used as further implications for students.

Billahi fii sabilil haq, fastabiqul khairat.

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