

**Organization Public Relationships of the Regional Office of the
Ministry of Religious Affairs of Yogyakarta Special Region In
Maintaining PTSP Service Quality**



THESIS

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INTERNATIONAL PROGRAM OF ISLAMIC COMMUNICATION

FACULTY ISLAMIC STUDIES

UNIVERSITAS MUHAMMADIYAH YOGYAKARTA

2024

**Organization Public Relationships of the Regional Office of the
Ministry of Religious Affairs of Yogyakarta Special Region In
Maintaning PTSP Service Quality**

THESIS

Submitted as a condition of conducting research for the preparation pf the thesis
In Departement of the Islamic Communication and Broadcasting
Faculty of Islamic Studies
Universitas Muhammadiyah Yogyakarta

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**INTERNATIONAL PROGRAM OF ISLAMIC COMMUNICATION
FACULTY OF ISLAMIC STUDIES
UNIVERSITAS MUHAMMADIYAH YOGYAKARTA
2024**

OFFICIAL MEMORANDUM

Attachment : 4 copies. Thesis

Yogyakarta, 30 December 2023

Subject : Approval

To Attention

Head of Departement Islamic Communication and Broadcasting

Faculty of Islamic Studies, Universitas Muhammadiyah Yogyakarta

In Yogyakarta

Assalamu' alaikum wr. wb

After receiving and making necessary corrections, I am of the opinion that your thesis:

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Has met the requirements to be submitted to the final examination of the Bachelor's degree at the Islamic Communication and Broadcasting Study Program, Faculty of Islamic Religion, Muhammadiyah University of Yogyakarta.

I hereby submit the manuscript of the thesis, with the hope that it can be accepted and immediately qualified. Thank you for your attention.

Wasaalamu'alaikum wr. wb

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AUTHENTICITY STATEMENT

AUTHENTICITY STATEMENT

The undersigned:

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Hereby declare that this thesis is my own work and has never been submitted to obtain a degree in any university, and to the best of my knowledge in this thesis there are no works or opinions that have been written or published by others, except those that are written in this manuscript and mentioned in the bibliography.

Yogyakarta, 08 January 2024



Fildasari

MOTTO

“Life is once, but if you do it right once is enough”

DEDICATION PAGE

This thesis is dedicated to:

This thesis is dedicated to Mr. Sirajuddin and Mrs. Hj. Hafifa who have become the author's source of hope to remain enthusiastic in living life. Thank you for all the love that you have given to the author.

To my younger brother, who always supports and encourages me to complete this thesis as a form of requirement for a bachelor's degree.

PREFACE



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Yogyakarta, 08 January 2024

A handwritten signature in black ink, appearing to read 'Fildasari', written in a cursive style with a horizontal line underneath.

Fildasari

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