

**ANALISA ASSESMEN STANDAR PELAYANAN KESEHATAN DI  
INSTALASI GAWAT DARURAT RS PKU MUHAMMADIYAH  
SRUWENG  
TAHUN 2012**

**<sup>1</sup>Noffi Julia Sandy, <sup>2</sup>Aris Suparman Wijaya, <sup>3</sup>Irma Risdiana**  
Fakultas Kedokteran dan Ilmu Kesehatan,  
Universitas Muhammadiyah Yogyakarta.

**INTISARI**

Regulasi pemerintah yang mengatur tentang persyaratan teknis di IGD terdapat dalam KEPMENKES RI NOMOR 856/Menkes/SK/IX/2009 yang mengatur tentang Standar Instalasi Gawat Darurat (IGD) Rumah Sakit.. Penelitian ini bertujuan mengetahui analisa hasil assesmen pelayanan IGD RS PKU Muhammadiyah Sruweng dan kesesuaiannya dengan standar Pelayanan IGD menurut KEPMENKES RI NOMOR 856/Menkes/SK/IX/2009 yang mengatur tentang Standar Instalasi Gawat Darurat (IGD) Rumah Sakit. Penelitian merupakan penelitian kualitatif dengan rancangan study kasus. Subjek penelitian adalah semua tenaga medis dan paramedis yang bertugas di IGD, fasilitas dan sarana serta pelayanan yang ada di IGD. Cara pengumpulan data dilakukan dengan menggunakan instrumen checklist observasi dengan daftar pernyataan standar pelayanan IGD menurut Kepmenkes RI Nomor 856/Menkes/SK/IX/2009, selanjutnya dilakukan wawancara mendalam. Hasil assesmen yang dilakukan di IGD RS PKU Muhammadiyah Sruweng melalui observasi lapangan dan wawancara adalah pelayanan IGD sudah melebihi dari standar level I yaitu dengan pencapaian 103.50% dan Capaian untuk hasil assesmen pelayanan IGD level II sudah cukup tinggi yaitu 88.81. **Kesimpulan** Sudah melebihi dari standar level I. Akan tetapi untuk menuju level yang lebih tinggi yakni level II, IGD RS PKU Muhammadiyah Sruweng masih memerlukan perbaikan dan pengembangan untuk memenuhi standar pelayanan tersebut .

**Kata Kunci:** *Assesmen, Standar IGD*

---

<sup>1</sup> Student Of Master Hospital Management, Faculty Of Medicine And Health Sciences, Muhammadiyah University Of Yogyakarta.

<sup>2</sup> Lecture At Master Hospital Management, Faculty Of Medicine And Health Sciences, Muhammadiyah University Of Yogyakarta.

<sup>3</sup> Lecture At Master Hospital Management, Faculty Of Medicine And Health Sciences, Muhammadiyah University Of Yogyakarta.

**ANALYSIS ASSESSMENT INSTALLATION STANDARD IN HEALTH  
SERVICE EMERGENCY AT PKU MUHAMMADYAH HOSPITAL  
SRUWENG  
2012**

**<sup>1</sup>Noffi Julia Sandy, <sup>2</sup>Aris Suparman Wijaya, <sup>3</sup>Irma Risdiana**  
*Master of Hospital Management  
Muhammadiyah University of Yogyakarta*

**ABSTRACT**

*Government regulations governing the technical requirements contained in the emergency room in RI KEPMENKES NO. 856/Menkes/SK/IX/2009 Standards governing the ER (emergency room) .This study aims to find out analysis of assessment results PKU Muhammadiyah Hospital emergency room services Sruweng and compliance with the standards according to KEPMENKES RI NUMBER 856/Menkes/SK/IX/2009 Standards governing the ER Hospital. The study is qualitative research case study design. Research subjects were all medical and paramedical personnel who served in the emergency room, facilities and existing facilities and services in the IGD. Method of data collection is done by using the instruments of observation checklist with a list of statements of service standards according to IGD Kepmenkes No. 856/Menkes/SK/IX/2009, further in-depth interviews. The results the assessment conducted in PKU Muhammadiyah Hospital ER Sruweng through field observations and interviews were IGD service has exceeded the standard level of I is by achieving 103.50% and the achievement of outcomes assessment for level II emergency room services is quite high is 88.81%. Conclusion is more than the standard level I. However, to reach higher level is level II, IGD PKU Muhammadiyah Hospital Sruweng still require improvement and development to meet the service standards.*

**Keywords:** *Assessment, Standards of IGD*

---

<sup>1</sup> Student Of Master Hospital Management, Faculty Of Medicine And Health Sciences, Muhammadiyah University Of Yogyakarta.

<sup>2</sup> Lecture At Master Hospital Management, Faculty Of Medicine And Health Sciences, Muhammadiyah University Of Yogyakarta.

<sup>3</sup> Lecture At Master Hospital Management, Faculty Of Medicine And Health Sciences, Muhammadiyah University Of Yogyakarta.