

**INFLUENCE OF PERCEIVED ACCOUNTABILITY, PERCEIVED TRANSPARENCY,  
AND PERCEIVED RESPONSIVENESS ON PUBLIC TRUST IN E-GOVERNMENT  
SERVICES**

(Case Study: Regional Population Civil Registry Service Office of South Lampung in 2023)

**UNDERGRADUATE THESIS**

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## DECLARATION PAGE

Hereby this letter declares that,

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I hereby declare that my thesis entitled: **INFLUENCE OF PERCEIVED ACCOUNTABILITY, PERCEIVED TRANSPARENCY, AND PERCEIVED RESPONSIVENESS ON PUBLIC TRUST IN E-GOVERNMENT SERVICES (Case Study: Regional Population Civil Registry Service Office Of South Lampung In 2023)** I made it with my own work and do not contain work that has been submitted for a bachelor's degree at my university. Furthermore, if it is later proven If there is duplication, and there are other parties who feel aggrieved and sue, then I will be responsible and accept all the consequences that come with it.

Yogyakarta, February 23<sup>th</sup> 2024



Adil Ario Fernandy

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This thesis is compiled to fulfill one of the requirements for obtaining a Bachelor's degree in the Government Science Program at the Faculty of Social and Political Sciences, Universitas Muhammadiyah Yogyakarta. In the writing and preparation of this thesis, the author encountered various difficulties and obstacles. However, thanks to the guidance and support from various parties, the author would like to express heartfelt gratitude to:

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Yogyakarta, October 17<sup>th</sup> 2024



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## DEDICATION PAGE

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