

**THE INFLUENCE OF NETWORKED GOVERNANCE, PUBLIC
ENGAGEMENT, AND DIGITAL LITERACY ON CITIZEN PARTICIPATION
IN ELECTRONIC GOVERNMENT**

**(Case Study on Online Registration of Business Licensing on Public Service Mall
in Magelang Regency 2024)**

UNDERGRADUATE THESIS

Submitted to fulfilled the requirements to obtain a bachelor's degree at the Faculty of
Social and Political Science, Governmental Studies Study Program, Universitas
Muhammadiyah Yogyakarta

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DECLARATION PAGE

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Hereby this letter declares that,

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I hereby declare that my thesis entitled: **“THE INFLUENCE OF NETWORKED GOVERNANCE, PUBLIC ENGAGEMENT, AND DIGITAL LITERACY ON CITIZEN PARTICIPATION IN ELECTRONIC GOVERNMENT (Case Study on Online Registration of Business Licensing on Public Service Mall in Magelang Regency 2024)”** I made it with my own work and do not contain work that has been submitted for a bachelor’s degree at my university. Furthermore, if it is later proven If there is duplication, and there are other parties who feel aggrieved and sue, then I will be responsible and accept all the consequences that come with it.

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Yogyakarta, Agustus 2024

Author,



Fadhila Septiyaning

PREFACE

Praise and gratitude the author always prays to the presence of Allah SWT, because thanks to His grace and blessings the author can complete the thesis entitled "The Influence of Networked Governance, Public Engagement, and Digital Literacy on Citizen Participation in Electronic Government". This study discusses the influence of networked governance, public engagement, and digital literacy on the level of community participation in the implementation of electronic government. The purpose of writing this thesis is to fulfill one of the graduation requirements in the Department of Government Science, Faculty of Social and Political Sciences, Universitas Muhammadiyah Yogyakarta.

During the process of thesis research and writing, the author faced so many obstacles but thanks to the help, encouragement, and guidance from various parties, the author was able to complete this thesis pretty well.

Personally, the author considers this thesis to be the best work that the author can present. However, the author also realizes that there are still shortcomings in it. Therefore, constructive criticism and suggestions are highly expected by the author. Finally, the author always hopes that this thesis can be useful for the author and the readers.

Yogyakarta, Agustus 2024

Author,

A handwritten signature in black ink, consisting of stylized, overlapping letters and flourishes, enclosed within a large, horizontal oval shape.

Fadhila Septiyuning

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