

DAFTAR PUSTAKA

- Bogdan, R. C., Biklen, S. K., 1992, *Qualitative Research for Education: an Introduction to Theory and Methods*, Boston: Allyn & Bacon.
- Bogdewic, S. P., 1992, *Participant Observation in Doing Qualitative Research*, Newburry Park CA: Sage.
- Chen, Li Yueh, 2004, "Examining The Effect Of Organization Culture And Leadership Behaviors On Organizational Commitment, Job Satisfaction, Adan Job Performance At Small And Middle-Sized Firma Of Taiwan," *Journal of American Academy of Business*, 5(2): 432-438.
- Coopersmith, 2002, *The Antecedent or Self Esteem*, San Fransisco: W. H. Freeman Company.
- Creswell, J. W., 2013, *Qualitative Inquiry and Research Design: Choosing Among Five Appoches*, 3rd edition, Thousand Oaks CA: Sage.
- Deluga, R. J., 2008, "Relationship of Transformational and Transactional Leadership With Employee Influencing Strategies", *Group and Organization Studies*, 13(4): 456-467.
- Elderidge, Phillip, 2005, *Television, Nation, dan Culture in Indonesia*. Ohio: Ohio University Press.
- Feldman, R. S., 1999, *Social Psychology: Theories, Research, and Application*, New York: McGraw-Hill.
- Frey, Carlock, 2005, *Enchancing Self Esteem*, Ohio: Accelerated Developement.
- Giorgi, A., 1994, "A Phenomenological Perspective on Certain Qualitative Research Methods", *Journal of Phenomenological Psychology*, 25: 190-220.
- Greenberg, J., Baron, R. A., 2003, *Behavior in Organizations Understanding and Managing the Human Side of Work*. New Jersey: Prentice Hall International.
- Griffin, R. W., 2004, *Management*, 7th edition, Massachusetts: Houghton Mifflin Company.
- Holiander, E. P., 2002, *Principles and Methods of Social Psychology*, New York: Oxford University Press.

- Krietner, R., Kinicki, R., 2004, *Organizational Behavior*, 6th edition, New York: McGraww Hill.
- Kozier, B., Erb, G., Snyder, S.J., 2010, *Buku Ajar Fundamental Keperawatan Konsep, Proses, dan Praktik*, Edisi Ketujuh, Jakarta: EGC.
- Lovell, Sharon E., 1999, *Does Gender Affect the Link Between Organizational Citizenship Behavior and Performance Evaluation*. http://www.findarticles.com/cf_0/m2294/1999_Sept/58469481/print.jhtml. Diunduh pada 25 Juni 2015 pukul 22.00 WIB.
- Luthans, F., 1995, *Organizational Behavior*, New York: McGraw Hill.
- Mangkunegara, 2005, *Manajemen Sumber Daya Manusia Perusahaan*, Bandung: Remaja Rosdakarya.
- Morley, Elaine, 2001, *Outcomes Measurements in Non Profit Organizations: Current Practices dan Recommendations*, New Jersey: Prentice Hall International.
- Myers, D, G., 1995, *Social Psychology*, New York: McGraw-Hill.
- Mubarak W, Chayatin N, 2007, *Buku Ajar Kebutuhan Dasar Manusia: Teori dan Aplikasi dalam Praktik*, Jakarta: EGC.
- Ogbonna, E., Harris, L. C., 2000, "Leadership Style, Organizational Culture and Performance: Empirical Evidence From UK Companies", *International Journal of Human Resource Management* 11(4): 766-788.
- Organ, D. W., and Ryan, K., 1994, "A Meta-analytic Review of Attitudinal and Dispositional Predictors of Organizational Citizenship Behavior", *Personnel Psychology*, 4(8): 221-227.
- Robbins, S., Judge, T., 2007, *Organizational Behavior*, 12th edition, New Jersey: Prentice Hall International.
- Scarnati, James T, 2002, "Leader as Role Models: 12 Rules", *Career Development International*, 7(3): 181-189.
- Sears, D, O., Peplau, L, A., Taylor, S, E., 2000, *Social Psychology*, 7th edition, Los Angeles: Prentice Hall International.
- Sloat, Kim C., 1999, *Organizational Citizenship: Does Your Firm Inspire Employees To Be "Good Citizens"?*, Professional Safety.

Spielgelberg, H., 1982, *The Phenomenological Movement*, 3rd edition, The Hague, Netherlands: Martinus Nijhoff.

Videback, 2008, *Buku Ajar Keperawatan Jiwa*, Jakarta: EGC.

William, Larry, J., Anderson, Stella, E., 2001, "Job Satisfaction and Organizational Commitment as Predictors of Organizational Citizenship and In-Role Behaviors", *Journal of Management November 1991*, 17: 601-617.