

**Evaluation of Indonesia Health Card program in Dr
Sardjito Hospital**



Compiled by :

M. Yusuf Firmansyah

20140520313

**INTERNATIONAL PROGRAM FOR GOVERNMENT AFFAIRS AND
ADMINISTRATION**

FACULTY OF SOCIAL AND POLITICAL SCIENCE

UNIVERSITAS MUHAMMADIYAH YOGYAKARTA

2020

UNDERGRADUATE THESIS

**EVALUATION OF INDONESIA HEALTH CARD PROGRAM IN DR
SARDJITO HOSPITAL**

UNDERGRADUATE THESIS

Submitted to Fulfill the Requirement of Attaining the Degree in Political Science
of International Program for Government Affairs and Administration, Faculty of
Social and Political Sciences Universitas Muhammadiyah Yogyakarta

Written by:

Muhammad Yusuf Firmansyah

20140520313

**INTERNATIONAL PROGRAM FOR GOVERNMENT AFFAIRS AND
ADMINISTRATION FACULTY OF SOCIAL AND POLITICAL SCIENCE
UNIVERSITAS MUHAMMADIYAH YOGYAKARTA**

2020

STATEMENT PAGE

I am the undersigned below:

Name : Muhammad Yusuf Firmansyah
Student ID : 20140520313
Department : International Program for Government Affairs and
Administration (IGOV)
Faculty : Social and Political Sciences
Research Title : Evaluation Of Indonesia Health Card Program in Dr
Sardjito Hospital

I stated that this Undergraduate Thesis is originally my own work result. There are no other works that ever been proposed before ni aims to gain Bachelor/Undergraduate Degree in any Universities. As far as my acknowledgement there is no others working result that ever been published as it is listed in the references list. Moreover, if one day there are any certain parties reported this undergraduate thesis, I will responsible and overcome all the consequences.

Yogyakarta, October 26th, 2020



Muhammad Yusuf Firmansyah

MOTTO

“Your future is determined by what you start now. “

DEDICATION PAGE

بِسْمِ اللَّهِ الرَّحْمَنِ الرَّحِيمِ

Bismillahirrohmanirrohim all praise belongs to Allah SWT for all his bless and guidance that have been given to the author in finishing this undergraduate thesis. This undergraduate thesis would never be done without the presence of Allah SWT. The author's would like to say thank you to Allah SWT by surrounding the author with the people listed below:

1. All praise belongs to Allah SWT by giving me a chance to life in his beautiful world and placing me in a beautiful family. Special thanks to my beloved parents, thank you for always believe in me by letting me do anything I want. Thank you for everything that you have gave me. I always think that I am the luckiest in this world. Thank you for always being tough to me, thank you for always yelling at me in every moment I made mistakes. I would like to say sorry for always nagging and mumbling for something that sometimes is not really important. I do apologize for always put you both in hard times. I will do as best as I can to be whatever you want, and I will try my best to be the best figure for my brother. Thank you.
2. Thank you so much to my big brother Zulkarnain Febri Wicaksono, who always brought me a full of happiness. Thank you for always relaying on me, nagging at me, angry at me, and thank you for always be there for me. You are the greatest gift that Allah SWT gave me. You will never know how much I adore you. I never imagined my life without you. You are the main reasons I fight for, and you are always the main reason for me to go home. You are just as perfect as your name. Thank you for everything.
3. Thank you so much to Mbah and family members from my father's side and thank you so much to family members from my mother's side. Thank you for always be there for me, and thank you for every beautiful memory that we have made. I really hope that all of you able to see me in graduation gown from heaven. I really miss the time that we used to spent together. I miss you. A lot.

4. Thank you so much to Papah Oki and Bunda Zoening. Thank you for always supporting me and always taking care of me. Thank you for always treats and supporting me. Thank you so much for the love that you gave me since I was born until today. Thank you for always angry at me, and thank you for all of advices. I love you so much.
5. Thank you so much to Wildhan Khalyubi, Helmi Pratama Firmansyah, Bagus Sulistiono, Ahmad Maula Hannan, Pratama Indra, Widanta Kharisma Nugraha, Bayu Sedana, M. Hazim Khabir, and Lubna Salsabila. Thank you for everything and I really hope we can reach our dream together. You are my friend, my partner, and my rival. See you on top. Thank you.
6. Thank you so much for Umy Dota 2 Community who's always accept me whoever I am. Thank you for all support and happiness that you brought to my university's life.
7. Thank you to Papa Momo for your endless support.
8. Thank you to all of IGOV staff members.
9. Thank you to class J
10. Endless thanks to Allah SWT for giving me such a beautiful family, and friends.

PREFACE

سَمِ اللّٰهِ الرَّحْمٰنِ الرَّحِیْمِ

Assalamualaikum Warohmatullohi Wabarokatu

All the praise belongs to Allah SWT for all his guidance and mercy which always listen to all of my urge and grievance. Shalawat and greetings remain poured to the Prophet Muhammad SAW who has been guiding us on the path of Allah Almighty. Alhamdulillah, with the guidance from Allah SWT the author has finally able to finish this Undergraduate Thesis entitled “Evaluation of Indonesia Health Card Program in Dr Sardjito Hospital”. This Undergraduate Thesis will not be able to finish without the hand of those people that keep encourage the author in making this Undergraduate Thesis.

This Undergraduate Thesis would not be able to be done without the support and the help from all of the lectures and the staff in Faculty of Social and Political Sciences. Furthermore, the author would like to give big appreciation to:

1. Dr. Ir. Gunawan Budiyanto, M.P., as the head of Universitas Muhammadiyah Yogyakarta
2. Dr. Titin Purwaningsih, S.IP., M.Si, as the head of Faculty of Social and Political Sciences Universitas Muhammadiyah Yogyakarta.
3. Dr. Zaenuri, M.Si, as the head of head of Department of Governmental Sciences of Universitas Muhammadiyah Yogyakarta
4. Muhammad Eko Atmojo, S.IP., M. IP, as the secretary of the study program of Governmental Sciences Department, Universitas Muhammadiyah Yogyakarta.
5. Dr. Phil. Ridho Al-Hamdi, MA, as the secretary of International Program for Government Affairs and Administration, Universitas Muhammadiyah Yogyakarta.

6. Sakir, S.IP., M.IP, as the Department of Governmental Studies Laboratory Coordinators.
7. Prof. Dr. Achmad Nurmandi, M.Sc, as the Director of Jusuf Kalla School of Government (JKSG), Universitas Muhammadiyah Yogyakarta.
8. Eko Priyo Purnomo, S.IP., M.Si., M.Res., Ph.D, as the Executive Director of Cooperation and International Affairs Universitas Muhammadiyah Yogyakarta.

Yogyakarta, October 26th, 2020

Muhammad Yusuf Firmansyah

Table of Contents

UNDERGRADUATE THESIS	i
ENDORSEMENT PAGE	ii
STATEMENT PAGE	iii
MOTTO	iv
DEDICATION PAGE.....	v
PREFACE	vii
ABSTRACT	xi
CHAPTER I	1
A. Background	1
B. Research Question.....	4
C. Research Benefits.....	4
F. Research Objectives	5
G. Literature Review	5
H. Theoretical Framework.....	10
1. Program	11
I. Conceptual Definition	25
J. Operational Definition	26
K. Research Methodology.....	27
1. Type Resourch.....	27
2. Focus and Location	28
3. Type of data.....	28
4. Research Instruments	29
5. Data Collection Techniques	30
6. Data Analysis Techniques	31
7. Technique of Data Analysis Results Presentation.....	32
CHAPTER II.....	34
A. History of Sleman Regency	34
B. History of Dr. Sardjito Hospital.....	34
C. Geographic location of RSUP Dr. Sardjito.....	35
D. Vision and mission of RSUP Dr. Sardjito.....	36
E. Structure of organization of RSUP Dr. Sardjito	36

F. RSUP Medical Services Dr. Sardjito Yogyakarta	38
G. Medical Rehabilitation Installation	39
1. Vision and mission and objectives of medical rehabilitation of RSUP Dr. Sardjito.....	40
2. The Medical Rehabilitation Service	41
H. Position of medical social workers in the hospital.....	45
I. Health legal basis of BPJS	46
J. Organization Structure of BPJS Health Regional Division VI.....	47
CHAPTER III	56
METHOD RESEARCH.....	56
Research and discussion results	56
A. Efficiency	57
B. Effectiveness	61
C. Adequacy.....	64
D. Equity	69
E. Responsiveness	73
F. Appropriateness.....	78
Resume	86
Result	87
CHAPTER IV	88
CONCLUSION.....	88
Suggestions.....	91
Reference.....	93