

**PENGARUH PERSEPSI PENGEMASAN, MANFAAT UTILITARIAN,  
MANFAAT HEDONIK TERHADAP KEPUASAN MEREK KOSMETIK  
MEREK THE FACE SHOP**

**THE EFFECT PERCEPTION PACKAGING, UTILITARIAN BENEFITS,  
BENEFITS HEDONIC ON BRAND SATISFACTION BRAND  
COSMETICS THE FACE SHOP**

**SKRIPSI**



**Oleh :**

**Bintang Sulanjari**

**20120410202**

**PROGRAM STUDI MANAJEMEN FAKULTAS EKONOMI**

**UNIVERSITAS MUHAMMADIYAH YOGYAKARTA**

**2016**