THE EFFECT OF AWARENESS AND KNOWLEDGE OF TAXPAYER RATES AND SANCTIONS ON COMPLIANCE AND ASSERTIVENESS OFON SMALL AND MEDIUM ENTERPRISES (UMKM) IN YOGYAKARTA

UNDERGRADUATE THESIS

This Undergraduate Thesis is submitted to obtain the Bachelor of Economics degree at International Program of Accounting Department,

Economics and Business Faculty

Universitas Muhammadiyah Yogyakarta



Written by:

RACHMA DILA AMALIA

20180420229

INTERNATIONAL PROGRAM OF ACCOUNTING

FACULTY OF ECONOMICS AND BUSINESS UNIVERSITY OF

MUHAMMADIYAH YOGYAKARTA

2022

RESEARCH PROPOSAL

THE EFFECT OF TAXPAYER AWARENESS AND KNOWLEDGE, RATES AND SANCTIONS ON TAXPAYER COMPLIANCE AND ASSISTANCE ON

SMES IN YOGYAKARTA

SKRIPSI

Submitted to the Faculty of Economics and Business To Qualify for a Bachelor of Accounting Degree

By:RACHMA DILA AMALIA NIM : 20180420229

Approved by Supervisor

Dra. Arum Indrasari., SE., M.Buss., Ak., CA

NIK: 19670712199202143011

UNDERGRADUATE THESIS

THE EFFECT OF TAXPAYER AWARENESS AND KNOWLEDGE, RATES AND SANCTIONS ON TAXPAYER COMPLIANCE AND ASSISTANCE ON SMES IN YOGYAKARTA

EFEK KESADARAN DAN PENGETAHUAN WAJIB PAJAK, TARIF DAN SANKSI TERHADAP KEPATUHAN WAJIB PAJAK DAN BANTUAN TERHADAP UMKM DI YOGYAKARTA

Submitted by:

RACHAM DILA AMALIA

20180420229

This Undergraduate Thesis has been revised and validated in front of the Examination Committee of International Program of Accounting, Faculty of Economics and Business, Universitas Muhammadiyah Yogyakarta

Date: 11 February 2022
The Examination Committee

Dra. Arum Indrasari.. SE., M.Buss., Ak. CA NIK: 19670712199202143011

Examiner coordination

Peni Nugraheni, S.E., M.Sc., Ak., CA

NIK: 19790418200410 143 083

Co Examiner

Fitri Wahyuni, S.E, M.Sc NIK : 19900428201710 143 093

Co Examiner

Approved by:

Head of Accounting Department

Universitas Muhammadiyah

Yogyakarta

Dr. Dyah Ekaari Sekar Jatiningsih, S.E., M.Sc., QIA., Ak.,

CA NIK.19750716201110 143 089

ACKNOWLEDGEMNTS

Allhamdulillah. Giving big thanks to Allah SWT, finally this thesis can be completed properly and on time. I dedicate this paper to:

- Allah SWT who has given guidance and smooth process in the preparation of this thesis to completion.
- 2. My parents, Ayah and Mama who always support, pray for, and provide material assistance and continuous attention.
- 3. Dra. Arum Indrasari., SE., M.Buss., Ak., CA. as my supervisor. Thank you for the guidance and advice for this thesis.
- 4. Mr lathif as my English consultan
- 5. My beloved Fauzan Azima Polem who always helps when I need and always takes the time to accompany me to work on my thesis.
- 6. My beautiful sister Rania, Ayu, Mia thank you for always giving me the positive energy all the time
- 7. My beloved friend Tadika Mesra , Axxe, Adhinta, Tata, Wenda, Pinkan, Hadiyan, Arif
- 8. Ipacc student 2018 Thank you for the three years of great memories.
- 9. IPAcc Staff (Mba Rena, Mba Nisa) thank you for always helping me

FOREWORD

Thank God for bestowing his mercy and guidance so that the preparation of this thesis can

be completed. Thesis entitled "The Effect Of Taxpayer Awareness And Knowledge, Rates

And Sanctions On Taxpayer Compliance And Assistance On Smes In Yogyakarta"

This is intended to meet as the requirements for completion of the S1 program of the faculty

of business economics (Accounting) of the University of Muhammadiyah Yogyakarta to

earn an S.Ak degree.

The completion of this thesis can run smoothly with the help of several parties, therefore I

thank the honorable:

1. Dr. Ir. Gunawan Budiyanto, M.P., IPM., as rector UNIVERSITAS

MUHAMMADIYAH YOGYAKARTA

2. Prof. Rizal Yaya, S.E., M.Sc., Ph.D., Ak., CA., CRP. As dean of the faculty of

business economics

3. Dra. Arum Indrasari., SE., M.Buss., Ak., CA. as a thesis supervisor

4. To the respondents who had given a little time to fill out the questionnaire.

5. To friends and friends who have been supportive and always give advice in compiling

this thesis.

It is fully realized that this thesis is far from perfection, therefore advice and criticism

are always expected for further improvement.

Yogyakarta, 19 November 2021

RACHMA DILA AMALIA

20180420229

Declaration page

Written by

Name : Rachma Dila Amalia

Student Number : 20180420229

I hereby declare that this undergraduate thesis entitled THE EFFECT OF TAXPAYER AWARENESS AND KNOWLEDGE, RATES AND SANCTIONS ON TAXPAYER COMPLIANCE AND ASSISTANCE ON SMES IN YOGYAKARTA is my own research to meet the requirements for a bachelor's degree at the Faculty of Economics and Business, University of Muhammadiyah Yogyakarta and I do not plagiarize or do citations in a manner that is not in accordance with the ethics applicable in the scientific community. Therefore, if any intellectual property violations are found in this study, I agree to accept the reice ant academic consequences.

Vogyakarta February 10, 2022

METERAL TEMPEL AMERICANOS PROPERTO SECURIO SEC

LIST OF CONTENT

TITLE PAGE	i
SUPERVISOR APPROVAL PAGE	ii
STATEMENT OF AUTHENTICITY PAGE	. iii
DECLARATION PAGE	iv
MOTTO	v
ACKNOWLEDGEMENTS	vi
ABSTRACT	vii
FOREWORD	vii
LIST OF CONTENT	X
LIST OF FIGURES	xii
LIST OF TABLES	xiii
CHAPTER I INTRODUCTION	1
A. Background	1
B. Research Questions	. 18
C. Research Objectives	. 18
D. Research Benefits	. 19
CHAPTER II LITERATURE REVIEW	9
A. Theoretical Framework	9
1. Social Theory	9
2. Attribution Theory	. 10
3. Previous research	. 11
B. Hypothesis Development	. 16

C.	Research Model	20
CHAF	PTER III RESEARCH METHOD	21
A.	Research Object	21
B.	Type of Data	21
C.	Sampling Method	21
D.	Data Collection Technique	22
E.	Operational Definition and variable Measurement	22
F.	Data Analysis Technique	26
CHAF	PTER IV RESEARCH FINDINGS AND ANALYSIS	29
A.	General Description of Research Object	29
B.	Descriptive Statistics Test	30
C.	Data Quality Test	33
D.	Hypothesis Testing	36
E.	Discussion	41
CHAF	PTER V CONCLUSION AND SUGGESTION	48
A.	Conclusion	48
B.	Suggestion	49
C.	Research Limitation	49
REFF	ERENCES	51
QUIS	ONER	56