

**IMPLEMENTATION OF THE SDGs ON SUSTAINABLE CITIES AND
COMMUNITIES THROUGH IMPROVING PUBLIC SERVICES
IN YOGYAKARTA CITY**

Undergraduate Thesis



Compiled By:

Iqlima Qorinabila Gunawan

NIM. 20190610069

Faculty of Law

International Program for Law and Sharia

Administrative Law

Universitas Muhammadiyah Yogyakarta

2023

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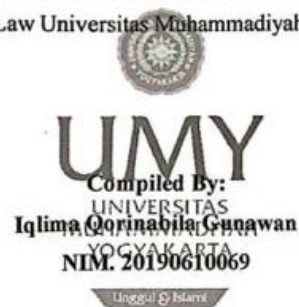
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APPROVAL PAGE

IMPLEMENTATION OF THE SDGs ON SUSTAINABLE CITIES AND COMMUNITIES THROUGH IMPROVING PUBLIC SERVICES IN YOGYAKARTA CITY

Undergraduate Thesis

Submitted to fulfill the requirements for obtaining a bachelor's degree at the
Faculty of Law Universitas Muhammadiyah Yogyakarta



The undergraduate thesis has been approved by the supervisor
on October, 5, 2023.

Supervisor

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STATEMENT OF ORIGINALITY

I am, the undersigned :

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Title : **IMPLEMENTATION OF THE SDGs ON SUSTAINABLE
CITIES AND COMMUNITIES THROUGH IMPROVING
PUBLIC SERVICES IN YOGYAKARTA CITY**

Hereby I declare that this undergraduate thesis is based on my research, knowledge, and analysis. This thesis has not been submitted for any degree or other purposes. I certify that all the intellectual content on this thesis is based on my work and all the assistance and sources received in making this thesis have been acknowledged.

This statement I made truthfully and in case of any discrepancy found in this statement in the future, I am willing to accept the academic sanction. I am also willing to accept if the case will be processed by the applicable provisions at Universitas Muhammadiyah Yogyakarta.

Thus, I make this statement consciously without coercion from any party.

Yogyakarta, October, 5, 2023



Iqlima Qorinabila Gunawan
NIM. 20190610069

MOTTO

“Ketahuilah bahwa kemenangan bersama kesabaran, kelapangan bersama kesempitan, dan kesulitan bersama kemudahan.”

(HR Tirmidzi)



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Unggul & Islami

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Alhamdulillahirabbal'alamin

On this page, the writer expresses her biggest gratitude to Allah SWT, for all the blessing, opportunity, and mercy to complete this undergraduate thesis titled “Implementation of The SDGs On Sustainable Cities and Communities Through Improving Public Services in Yogyakarta City”. The writer would like to send her gratefulness and appreciation to those she loves:

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FOREWORD

Assalamualaikum Wr. Wb.

Thanks to Allah SWT, The Most Merciful and Most Gracious who has always given health, blessing, and salvation to accomplish my Undergraduate Thesis as a final project to get the degree of Bachelor of Law entitled **“IMPLEMENTATION OF THE SDGs ON THE SUSTAINABLE CITIES AND COMMUNITIES THROUGH IMPROVING PUBLIC SERVICES IN YOGYAKARTA CITY”**. This undergraduate thesis is made to fulfill the requirements for obtaining a bachelor’s degree at the Faculty of Law Universitas Muhammadiyah Yogyakarta. May sholawat and salam always be given to our Prophet Muhammad SAW who always gives goodness in the world.

The writer is realized that this undergraduate proposal is still far away from imperfections, therefore the recommendations and suggestions from all of you will become her honor to know. In making this thesis, many people have given their best support, advice, and love for the writer. In this valuable opportunity, the writer intended to express her gratitude and appreciation to all of them. The writer’s gratitude is especially expressed to:

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Yogyakarta, October, 5, 2023



Iqlima Corinabila Gunawan
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LIST OF ABBREVIATION

SDGs	: Sustainable Development Goals
MDGs	: Millennium Development Goals
PERWAL	: Peraturan Walikota/Regulation of Mayor
OPD	: Organisasi Perangkat Daerah/Regional Apparatus Organizations
BAPPEDA	: Badan Perencanaan Pembangunan Daerah/Development Planning Agency at Sub-National Level
DPMPPTSP	: Dinas Penanaman Modal dan Pelayanan Terpadu Satu Pintu/Department of Investment and One Stop Integrated Services
MPP	: Mal Pelayanan Publik/Public Service Mall
KOMINFO	: Kementerian Komunikasi dan Informasi/Ministry of Communication and Information
KEMENSOS	: Kementerian Sosial/Ministry of Social Affairs
BPS	: Badan Pusat Statistika/Central Statistics Agency
DTKS	: Data Terpadu Kesejahteraan Sosial/Integrated Social Welfare Data
SKM	: Survei Kepuasan Masyarakat/Community Satisfaction Survey
HR	: Human Resource
IoT	: Internet of Thing