

**The Influence of Internal Control System on the Service Quality of Public Health Centers (Puskesmas) in DIY during Covid-19 Pandemic with Management of Transparency and Accountability as Intervening Variable
(An Empirical Study on 30 Public Health Centers in Sleman and Bantul Regencies and Yogyakarta Municipality during Covid-19 Pandemic)**

Pengaruh Sistem Pengendalian Internal terhadap Kualitas Pelayanan Pusat Kesehatan Masyarakat (Puskesmas) di D.I. Yogyakarta selama Pandemi Covid-19 dengan Manajemen Transparansi dan Akuntabilitas sebagai Variabel Intervening

(Studi Empiris 30 Puskesmas di Kabupaten Sleman dan Bantul serta Kota Yogyakarta selama Pandemi Covid-19)

UNDERGRADUATE THESIS

Submitted as Partial Fulfillment of the Requirement for the Attainment of the Bachelor Degree of Economics in International Program of Accounting, Faculty of Economics and Business
Universitas Muhammadiyah Yogyakarta



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STATEMENT OF ORIGINALITY

I hereby,

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Declare that this thesis entitled "THE INFLUENCE OF INTERNAL CONTROL SYSTEM ON THE SERVICE QUALITY OF PUBLIC HEALTH CENTERS (PUSKESMAS) IN DIY DURING COVID-19 PANDEMIC WITH MANAGEMENT OF TRANSPARENCY AND ACCOUNTABILITY AS INTERVENING VARIABLE" No work has ever been submitted to obtain a bachelor's degree at a university, and to the best of my knowledge there is also no work or opinion that has been written or published by another person, except those referred to in writing in this manuscript and mentioned in the reference. If it turns out that in this thesis it is known that there are works or opinions that have been written or published by other people, then I am willing the work is cancelled

Yogyakarta, 25 August 2021



Wulandari

DEDICATION PAGE

Dedicated to...

1. Thankyou for Allah S.W.T
2. ME, MYSELF, AND I WHO MADE THIS SO FAR! THANKYOU
WULANDARI YOU DID SO WELL, SO PROUD OF MYSELF!
3. Makasih mama udah bantuin wulan selesai-in kuliah sampai sarjana, can't describe how much I grateful and love you so much!
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PREFACE

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Yogyakarta, August 23, 2021



The Researcher

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